

**Head of Mission**  
HoM/69/20

Prishtinë/Priština 18 November 2020

Dear General Director Smakiqi,

On behalf of the OSCE Mission in Kosovo, I would like to express my sincere appreciation for your exceptional leadership of the Kosovo Academy for Public Safety (KAPS) over the past nine years. Your outstanding contribution and personal commitment as General Director has been vital to the successful co-operation between KAPS and the OSCE.

Since your appointment as General Director in November 2011, your tireless work to advance the Academy has achieved a great deal. You have always set high standards for contemporary training and education programs for law enforcement, in line with the best international practices. And you have consistently led KAPS toward its strategic goal of ensuring that Kosovo has sustainable and democratic public safety institutions. We were particularly proud when your efforts resulted in the Academy becoming the first in the region to receive international accreditation by the IADLEST.

Through your professionalism and dedication, you have motivated and inspired the staff of the Academy. At the same time, you have created a welcoming and collegial environment for all law enforcement agencies and partners, ensuring close co-operation with international training providers, and a successful partnership with the OSCE in particular.

We support your vision to further advance KAPS to become a Center of Excellence for Public Safety in Kosovo, and in the coming years the OSCE will continue to support the Academy to fully realize this goal.

In conclusion, I would like to wish you all the best in your future endeavours. I hope that you will find new possibilities to continue to contribute to Kosovo's development as a modern, democratic, and safe country for all of its people.

Yours Sincerely,



Ambassador Jan Braathu  
Head of Mission  
OSCE Mission in Kosovo

**Mr. Ismail Smakiqi**  
**General Director**  
**Kosovo Academy for Public Safety**